

Glen Cove Public Library Strategic Plan 2026-2028

Mission

To connect our diverse community to knowledge, technology, and ideas through open access, lifelong learning, curiosity, and personal growth in a welcoming environment.

Vision

The Glen Cove Public Library aspires to provide the community with a safe, accessible environment conducive to learning, creativity, and enjoyment.

Values

Access: Provide equal access to knowledge, literacy, technology, and culture to all members of our community.

Inclusion: Provide a fulfilling, inclusive library experience for every member of our community.

Knowledge: Connect members of our community by serving as a hub of knowledge, information, and intellectual freedom—opening doors to learning, personal growth, and new possibilities for all.

Goals and Objectives

Goal 1: Increase Library Usership

Objective a: Increase active cardholders

Objective b: Increase program attendance

Objective c: Increase visits to the library

Goal 2: Build Staff Expertise

Objective a: Provide training to increase patron technology support offerings

Objective b: Provide training on staff well-being, safety, and security concerns

Objective c: Provide training to foster consistent and effective patron customer service